

Protecting Sensitive Business and Customer Data Webinar Resources



Internal Revenue Service

The IRS does not initiate contact with taxpayers by email to request personal or financial information. This includes any type of electronic communication, such as text messages and social media channels.

**Information for Business About Data Breaches and Identity Theft
Identity Protection: Prevention, Detection and Victim Assistance**
www.irs.gov/identitytheft

Suspicious IRS Emails / Phone Calls

<https://www.irs.gov/uac/report-phishing>

What to do if you receive a suspicious IRS-related communication such as an unsolicited email or telephone call from an individual claiming to be the IRS but you suspect they are not an IRS employee.

Tax Practitioner Guide to Business Identity Theft

<https://www.irs.gov/individuals/tax-practitioner-guide-to-business-identity-theft>

Has your business become the victim of a data security breach?

<https://www.irs.gov/individuals/has-your-business-become-the-victim-of-a-data-security-breach>

Form W-2/SSN Data Theft: Information for Businesses and Payroll Service Providers

<https://www.irs.gov/individuals/form-w2-ssn-data-theft-information-for-businesses-and-payroll-service-providers>

If you or your employees receive a W-2 scam email, you should forward that email to phishing@irs.gov and put "W-2 scam" in the subject line.

If employee data was stolen, you should email us at dataloss@irs.gov with a point of contact that we can call or email. We will walk you through the process. States also want to know about W2 theft. You can email the Federation of Tax Administrators at StateAlert@taxadmin.org and find out contact information for your state.

Data Theft Information for Tax Professionals

<https://www.irs.gov/individuals/data-theft-information-for-tax-professionals>

Publication 4600, Safeguarding Taxpayer Information – Quick Reference Guide for Business

<https://www.irs.gov/pub/irs-pdf/p4600.pdf>

Publication 4557, Safeguarding Taxpayer Data – A Guide for Your Business

<https://www.irs.gov/pub/irs-pdf/p4557.pdf>

Federal Trade Commission

<http://www.ftc.gov/>

The FTC is the lead government agency on Identity Theft.



Federal Trade Commission – Business Center

<http://business.ftc.gov/>

Information for businesses on FTC rules on advertising and marketing, privacy and security, credit and finance, and more.

Protecting Personal Information: A Guide for Business

<http://business.ftc.gov/documents/bus69-protecting-personal-information-guide-business>

Practical tips for businesses on creating and implementing a plan for safeguarding personal information.

Data Security

<https://www.ftc.gov/datasecurity>

Information and steps companies with personal information should take to safeguard their data.

[Start with Security: A Guide for Business](#)

What can companies learn from the FTC's 50+ data security cases? Lesson #1: Start with security.

[Stick with Security: A Business Blog Series](#)

Additional insights into the Start with Security principles, based on the lessons of recent law enforcement actions.

Data Breach Response: A Guide for Business

<https://www.ftc.gov/tips-advice/business-center/guidance/data-breach-response-guide-business>

This guide addresses the steps to take once a breach has occurred.

Where to Report Identity Theft

www.IdentityTheft.gov

IdentityTheft.gov is the federal government's one-stop resource for identity theft victims. The site provides streamlined checklists and sample letters to guide you through the recovery process.

Free Publications in Bulk

bulkorder.ftc.gov

Materials also in Spanish!

OnGuard Online

<http://www.onguardonline.gov/>

Online security tips and resources, and share with your friends, family, coworkers, and community.